



### Stronger Communities

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#### New products

Designed with our members, the 'cashless' travel insurance product was launched in early 2018

#### Carbon offset

We're offsetting a proportion of carbon emissions from all our own new business home and motor policies

#### Safer communities

Working with organisations including Neighbourhood Watch and Brake to help keep our communities safe



### Stronger Co-op

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**£496m**

gross written premiums up 3%

**50%**

new business policies sold through our contact centre to members in 2017

**£11m**

underlying profit (2016: £11m)