

# Key skills and behaviours

## Usdaw Union Rep

Below are the key skills and behaviours we're looking for to be a good Union Rep. If you're an Usdaw member and have these then we want to hear from you

**Great at forging strong relationships at all levels**

**Assertive and confident in all parts of the role**

**Great understanding of the local business area, its challenges and issues**

### **Great communication skills**

Able to understand issues raised by members, to effectively convey these to management, senior union representatives and union officers and to give clear feedback to members on the outcome of discussions

### **Good Knowledge of our business**

Able to make a constructive contribution to issues raised and topics discussed at meetings



**Could  
YOU  
fill this  
space?**